

# Despite the closure of this building: Jobcenter Services are still available

All Jobcenter locations in Bochum will close to the public, starting **Wednesday, March 18th 2020**, until further notice.

Social security benefits payments will remain unaffected.

If you have specific questions, please contact us as follows:

## 1. Service Hotline – Jobcenter Bochum

Jobcenter Bochum Service Hotline **0234 9363 - 0**

Available from 8am to 6pm, on workdays

## 2. Contacts for financial emergency situations

- see homepage [www.jobcenter-bochum.de](http://www.jobcenter-bochum.de) (“Notfall-Nummer”)

Available: Mo: 8am to 4pm; Tue/Wed/Fr: 8am to noon; Thu: 8am to 6pm

*Please note: Due to high call volumes, availability can be temporarily restricted*

## 3. Submitting documents

*Please note: Indicate your BG number and customer number (“BG-Nummer”/“Kundennnummer”) on any document you submit*

Important documents you can submit either

- by **mail** or
- at **post boxes** at any location of Jobcenter Bochum or
- by **using our online services**:

**E-Mail:** [jobcenter-bochum@jobcenter-ge.de](mailto:jobcenter-bochum@jobcenter-ge.de)

**OR**

You can use [www.jobcenter.digital](http://www.jobcenter.digital) for submitting forms concerning your social benefits payments as “Weiterbewilligungsanträge” WBA or “Änderungsmittelungen” VÄM. Upon your registration, you will receive your PIN by mail. Using your PIN, you can log into [www.jobcenter.digital](http://www.jobcenter.digital).

4. For **up-to-date information** please visit: [www.jobcenter-bochum.de](http://www.jobcenter-bochum.de)